



Your business  
is our business.

REDACTED FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200  
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June 28, 2016

**Via Hand Delivery**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: WC Docket No. 14-58  
2016 ETC Annual Report of Ardmore Telephone Company, Inc.  
Study Area Code 290280**

Dear Ms. Dortch:

On behalf of Ardmore Telephone Company, Inc. ("Ardmore"), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.<sup>1</sup> Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.<sup>2</sup> The redacted version is being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the Company's Five-Year Service Quality Improvement Plan Progress Report required by Section 54.313.<sup>3</sup>

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

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<sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>2</sup> *Connect America Fund et al.*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

<sup>3</sup> 47 C.F.R. §§ 0.457, 0.459, 54.313.



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June 28, 2016

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: WC Docket No. 14-58  
2016 ETC Annual Report of Ardmore Telephone Company, Inc.  
Study Area Code 290280  
Request for Confidentiality**

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Ardmore Telephone Company (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules,<sup>1</sup> withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).<sup>2</sup>

1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").<sup>3</sup>
2. Pursuant to Section 54.313, Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission a Progress Report on its Five-Year Service Quality Improvement Plan ("Progress Report") which is contained in the attachment to the 2016 Report.<sup>4</sup>
3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Progress Report provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

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<sup>1</sup> 47 C.F.R. §§ 0.457, 0.459.

<sup>2</sup> 47 C.F.R. § 0.459(b)(1) through (9).

<sup>3</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>4</sup> 47 C.F.R. §§ 54.313.

4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

In its *March 5, 2013 Order*, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories."<sup>5</sup> The Company's Progress Report updates this information as well as provides maps and detailed information as to whether or not network improvement objectives were achieved at the wire center level. Accordingly, because the Company is a rate-of-return carrier, it must file Progress Reports which contain proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing

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<sup>5</sup> See *Connect America Fund et al.*, WC Docket 10-90 *et al.*, Order, DA 13-332 (rel. Mar. 5, 2013) ("*March 5, 2013 Order*") at para 9 citing Section 54.202(a) (1) (ii).

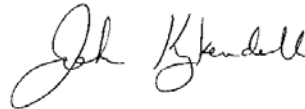
the attachment under seal. The Company uses the information contained in the Progress Report to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

7. Any previous versions of this information are not publicly available.
8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Progress Report provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,



John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

REDACTED FOR PUBLIC INSPECTION

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Karen Jackson-Furman
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	kfurman.wk@wk.com
Form Type		54.313 and 54.422

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no )	<input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no )	<input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

290280TN112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

Yes
Yes
Yes
Yes
Yes
Yes



<b>(300) Unfulfilled Service Request</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com

<300> Unfulfilled service request (voice)	<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;">0</div>
---	---

<310> Detail on attempts (voice)	<div style="border: 1px solid black; width: 100%; height: 20px; margin: 0 auto;">Name of Attached Document</div>
----------------------------------	--

<320> Unfulfilled service request (broadband)	<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;">0</div>
---	---

<330> Detail on attempts (broadband)	<div style="border: 1px solid black; width: 100%; height: 20px; margin: 0 auto;">Name of Attached Document</div>
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(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

<b>(500) Compliance With Service Quality Standards and Consumer Protection Rules</b>		FCC Form 481
<b>Data Collection Form</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
290280TN510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	

(600) Functionality in Emergency Situations Data Collection Form		REDACTED FOR PUBLIC INSPECTION	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	290280TN610.pdf



FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<711>

-- See attached worksheet --

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com
<810>	Reporting Carrier	Ardmore Telephone Company
<811>	Holding Company	Synergy Technology Partners, Inc.
<812>	Operating Company	Ardmore Telephone Company

[illegible]

<b>(900) Tribal Lands Reporting Data Collection Form</b>	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

---

Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

---

Name of Attached Document



<b>(1100) No Terrestrial Backhaul Reporting Data Collection Form</b>	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<b>(1200) Terms and Condition for Lifeline Customers</b> <b>Lifeline</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

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"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- |  |                                     |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan,  | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan.  | <input checked="" type="checkbox"/> |

**(2000) Price Cap Carrier Additional Documentation**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

July 2013

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

- <2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support
- <2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support
- <2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 1 or Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)






Name of Attached Document Listing  
Required Information

Name of Attached Document Listing  
Required Information

**(2000) Price Cap Carrier Additional Documentation (Continued)**

**Data Collection Form**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing  
Required Information

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing  
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	Yes - Attach Certification	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	290280tn3010.pdf
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	Yes - Attach New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	290280tn3012.pdf
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input checked="" type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input checked="" type="checkbox"/>
(3022)	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	290280tn3026.pdf

REDACTED FOR PUBLIC INSPECTION

**(3005) Rate Of Return Carrier Additional Documentation (Continued)**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com

**Financial Data Summary**

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

<b>(4005) Rural Broadband Experiment Additional Documentation</b> <b>Data Collection Form</b>	<b>FCC Form 481</b> <b>OMB Control No. 3060-0986/OMB Control No. 3060-0819</b> <b>July 2013</b>
--	---

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
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<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
--	--	--

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
---	--	--

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.	Name of Attached Document Listing Required Information	
---	--	--

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	



<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	290280
<015> Study Area Name	ARDMORE TEL CO
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035> Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

<b>Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I certify that (Name of Agent) <u>John Staurulakis, Inc.</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	John Staurulakis, Inc.
Name of Reporting Carrier:	ARDMORE TEL CO
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/27/2016
Printed name of Authorized Officer:	Karen Furman
Title or position of Authorized Officer:	CFO
Telephone number of Authorized Officer:	2708569988 ext.
Study Area Code of Reporting Carrier:	290280 Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

<b>Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	ARDMORE TEL CO
Name of Authorized Agent Firm:	John Staurulakis, Inc.
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/27/2016
Name of Authorized Agent Employee:	Lans Chase
Title or position of Authorized Agent or Employee of Agent	Staff Director - Regulatory Affairs
Telephone number of Authorized Agent or Employee of Agent:	7705692015 ext.1
Study Area Code of Reporting Carrier:	290280 Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT - LINE 112**

**Five-Year Network Improvement Plan and  
Progress Report**

**ATTACHMENT REDACTED IN ENTIRETY**

In establishing this certification in its *2005 ETC Order*,<sup>1</sup> the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”<sup>2</sup> The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”<sup>4</sup>

Ardmore Telephone Company, Inc. (“Ardmore”) hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. Ardmore is subject to consumer protection obligations under Tennessee state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the Rules of the Tennessee Regulatory Authority (“TRA”), Chapter 1220-4-1-.03 and the Tennessee Code Annotated, Title 65, Chapter 5, Part 1, §65-5-102, which discloses rates, terms and conditions of service to customers; (2) adherence to state consumer protection requirements governing telephone providers which require implementation of Basic Utility Obligations in accordance with the Rules of the Tennessee Regulatory Authority, Chapter 1220-4-2-.29, Consumer Safeguards as identified in the

<sup>2</sup> *Id.* at para. 28.

<sup>4</sup> *Id.* at n. 72.

Ardmore is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in 47 CFR § 8.3. The Company furthermore will comply with all requirements set forth in the *2015 Open Internet Order* when it becomes effective.

In establishing this certification in its *2005 ETC Order*,<sup>1</sup> the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”<sup>2</sup> The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”<sup>4</sup>

Ardmore Telephone Company, Inc. (“Ardmore”) hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. Ardmore is subject to consumer protection obligations under state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of the Alabama Public Service Commission’s Rules and Regulations, Telephone Rules, Rule T-12, Filing of Telephone Tariffs and The Code of Alabama 1975 Section 37-1-81, which disclose rates, terms and conditions of service to customers; (2) adherence to state consumer protection requirements governing telephone providers which require adherence to minimum service standards as identified in the Alabama Public Service Commission’s Rules and Regulations, Telephone Rules,

<sup>2</sup> *Id.* at para. 28.

<sup>4</sup> *Id.* at n. 72.

Ardmore is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in 47 CFR § 8.3. The Company furthermore will comply with all requirements set forth in the *2015 Open Internet Order* when it becomes effective.

**Ardmore Telephone Company's demonstration of ability to function in emergency situations for voice and broadband services:**

Ardmore Telephone Company, Inc. ("Ardmore") hereby certifies that it is able to function in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2)<sup>1</sup> and Rules of the Tennessee Regulatory Authority, Chapter 1220-4-2. Ardmore's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). Ardmore can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow Ardmore to manage traffic spikes throughout its network, as emergency situations require. In addition, Ardmore has redundancy for connectivity purposes *via* additional routes and electronic equipment for voice and broadband services.

In accordance with the Rules of Tennessee Regulatory Authority, Chapter 1220-4-2-.23 Emergency Operation, Ardmore's central offices have adequate provision for emergency power. Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. Ardmore has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as Ardmore has access to fuel.

---

<sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."



**Ardmore Telephone Company's demonstration of ability to function in emergency situations for voice and broadband services:**

Ardmore Telephone Company, Inc. ("Ardmore") hereby certifies that it is able to function in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2)<sup>1</sup> and the Alabama Public Service Commission Rules and Regulations, Telephone Rules. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). Ardmore can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow Ardmore to manage traffic spikes throughout its network, as emergency situations require. In addition, Ardmore has redundancy for connectivity purposes *via* additional routes and electronic equipment for voice and broadband services.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. Ardmore has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as Ardmore has access to fuel.

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<sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

[illegible]

REDACTED FOR PUBLIC INSPECTION

**(710) Broadband Price Offerings**  
**Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	290280
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<015> Study Area Name	ARDMORE TEL CO
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<020>	Program Year	2017
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<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
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<039> Contact Email Address - Email Address of person identified in data line <030> kfurman.wk@wk.com

[illegible]

REDACTED FOR PUBLIC INSPECTION

<b>(800) Operating Companies</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Karen Jackson-Furman
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708561000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kfurman.wk@wk.com
<810>	Reporting Carrier	Ardmore Telephone Company
<811>	Holding Company	Synergy Technology Partners, Inc.
<812>	Operating Company	Ardmore Telephone Company

[illegible]

### Lifeline Enrollment Eligibility Qualifications

Ardmore Telephone Company, Inc. (Ardmore) is using the following guidelines to enroll customers into the Lifeline assistance program. Customers who apply for Ardmore service are provided a standard residential service. The standard residential service is unlimited local calling and does not allow calls to be made that will incur additional charges to the customer. Customers wishing to have access to long distance network are required to pay a \$100.00 security deposit.

1. Medicaid
2. Supplemental Nutrition Assistance Program (Food Stamps or SNAP)
3. Supplemental Security Income (SSI)
4. Federal Public House Assistance (Section 8)
5. Low-Income Home Energy Assistance Program (LIHEAP)
6. Temporary Assistance to Needy Families (TNAF)
7. National School Lunch Program's Free Lunch Program
8. Bureau of Indian Affairs General Assistance
9. Tribally-Administered Temporary Assistance for Needy Families (TTANF)
10. Food Distribution Program on Indian Reservations (FDPIR)
11. Head Start
12. State Assistance Programs (If Applicable)
13. Eligibility Based on Income
14. Program Eligibility Approved by State Administrator

Ardmore Telephone Company

# Do you need help

*paying for*

## Telephone Service?

**ARDMORE**  
TELEPHONE COMPANY, INC.



Do you or someone in your household participate in any of these programs?

### Alabama criteria:

- Medicaid
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program (NSL) free school lunch program
- Household Income at or below 135% of the federal poverty guidelines
- SNAP (Supplemental Nutrition Assistance Program, formerly known as Food Stamps)
- Section 8 Federal Public Assistance (FPHA) (Section 8 only, HUD or other federal programs may not automatically qualify)

**How do I know whether I am eligible?**  
You are eligible for telephone service discounts under a "Lifeline" program, and for free Toll Limitation Service (TLS) if you participate in one of these programs, provided that you do not receive any similar discounts for cellular telephone service.



**What type of discount is available?** Lifeline assistance lowers the cost of basic monthly local telephone service. Eligible consumers can receive a \$9.25 Federal Lifeline Credit plus a \$3.50 State Lifeline Credit on their bill.

Toll Limitation Service (TLS) ensures eligible consumers will not be charged receiving long long distance calls to charges and keeping or toll control at no cost.

For a complete set of terms for the Lifeline program, call or visit your local telephone office. Lifeline is part of the Federal Universal Service Fund program. The Federal Communications Commission introduced this, and the Universal Service Administrative Company oversees it. The goal of Universal Service is to make sure consumers throughout the United States have essential telecommunications service.

You may also call the Alabama Public Service Commission toll free at 1.800.882.3919



**ARDMORE**

TELEPHONE COMPANY, INC.

1.800.830.9946



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- △ TECHNICAL SUPPORT
- △ LOCAL AREA LINKS
- △ CONTACT US

Your Path: Home > Limestone County

## Limestone County

Basic Telephone - \$15.73

Please call the business office at **256-423-2131**  
or e-mail [ardcustrep@ardmore.net](mailto:ardcustrep@ardmore.net) for more information.

To report trouble after hours, please call **256-423-2122**.

Questions about additional monthly fees? [Click here!](#)

[Lifeline Information](#)

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Limestone County Management System (CMS) Version 1.0  
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## Madison County

Basic Telephone - \$16.30

Please call the business office at **256-423-2131**  
or e-mail [ardcustrep@ardmore.net](mailto:ardcustrep@ardmore.net) for more information.

To report trouble after hours, please call **256-423-2122**.

Questions about additional monthly fees? [Click here!](#)

[Lifeline Information](#)

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Cornerstone Information Management System (CIMS) Version 2.1  
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Line 1210

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- [TECHNICAL SUPPORT](#)
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- [CONTACT US](#)

Your Path: [Home](#) > Giles and Lincoln Counties

## Giles and Lincoln Counties

Basic Telephone - \$9.61

Please call the business office at **256-423-2131**  
or e-mail [ardcustrep@ardmore.net](mailto:ardcustrep@ardmore.net) for more information.

To report trouble after hours, please call **256-423-2122**.

Questions about additional monthly fees? [Click here!](#)

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## BASIC LOCAL EXCHANGE SERVICE

**S2.15 LIFELINE ASSISTANCE PROGRAM****(N)**

## 1. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. The total monthly credit to the local telephone service bill of qualified residential subscribers consists of a federal credit totaling no more than \$9.25. The credits are applied to the local service bills for qualified recipients of low income assistance programs who are eligible and apply for the credits. Lifeline Assistance may be applied to a maximum of one line per eligible customer.

## 2. Regulations

- a. Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residence customers. Eligibility is determined by participation in one of the below programs, or by having a household income at or below 135% of the federal poverty level.
  - i. Medicaid
  - ii. Food Stamps
  - iii. Supplemental Social Security
  - iv. Federal Public Housing Assistance
  - v. Low Income Home Energy Assistance Program
  - vi. National School Free Lunch Program
  - vii. Temporary Assistance for Needy Families
- b. All applicants for this service are subject to verifications of eligibility with the state agencies responsible for administration of the qualifying programs, or in the alternative provide adequate documentation to WK&T. WK&T will inspect but not retain a copy of those documents.
- c. The Company will periodically reconcile and confirm the continuing eligibility of Lifeline Assistance recipients with the appropriate state agencies and through surveys requiring customers to verify their continuing eligibility for Lifeline Assistance. Upon a determination of ineligibility, the Company will contact the customer and request documentation of eligibility. If the customer can not provide such documentation within sixty (60) days from the date of such request, the credit will be discontinued on the bill after written notification to the customer. All unresolved disputes regarding eligibility shall be brought to the attention of the Commission for resolution.

General Subscriber Services Tariff

Section 3

Ardmore Telephone Company - Tennessee

Original Sheet 5.2

- d. The Company will process all applications and apply the appropriate credit on the customer's next monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance. (N)
- e. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge. This service will only be provided at the customer's request
- f. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.
- g. Participants in Lifeline Assistance shall not be disconnected from Local Service for nonpayment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for nonpayment of toll charges. The Company may require customers whose households are otherwise eligible who have previously unpaid toll charges to subscribe to toll blocking prior to being accepted as eligible for Lifeline service. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
- h. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- i. One low income credit is available per household and is applicable to the primary residential connection only.
- j. A Lifeline customer may subscribe to any local service offering available to other residential customers.
- k. The customer must also certify that no other person at the address on the service order below is receiving any other Lifeline benefits.
- l. The customer is to immediately inform the Company upon the cessation of any eligibility.

3. Credits

- 1. The customer will receive a \$9.25 monthly credit for local exchange telephone service. (R)
- 2. All other customary rates, taxes, and other taxes apply.

General Subscriber Services Tariff

Ardmore Telephone Company

Line 1210

Section 20

Ardmore Telephone Company - Tennessee

2<sup>nd</sup> Revised Sheet 5

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(D)

Ardmore Telephone Company

Line 1210

General Subscriber Services Tariff

Section 20

Ardmore Telephone Company - Tennessee

2<sup>nd</sup> Revised Sheet 5.1

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(D)

Ardmore Telephone Company

Line 1210

General Subscriber Services Tariff

Section 3

Ardmore Telephone Company - Tennessee

2<sup>nd</sup> Revised Sheet 5

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(D)

**Ardmore Telephone Company (SAC 290280)**

**Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))**

Ardmore Telephone Company (SAC 290280) hereby certifies that throughout 2015, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream is reasonable, the Company offers broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream.

FCC Form 481 OMD Control No. 3060-0986

**Template for Reporting Community Anchor Institutions**

<b>Number</b>	<b>Name</b>	<b>Address</b>
1	Ardmore Senior Citizen Center	29920 Park Avenue Ardmore, AL 35739
2	Elkmont Vol Fire Department	19090 Sandlin Rd, Elkmont, AL 35620
3	Boys & Girls Club	29865 Park Avenue, Ardmore, AL 35739
4		
5		



**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT - LINE 3026**

**ATTACHMENT REDACTED IN ENTIRETY**